

July 20, 2106

Dear Mr. Abraham,

I would like to express my gratitude to the staff at Beth Shalom for the professional and compassionate care given to my father, Ralph Davitt during his rehab stay there from June 10th to June 24th.

As Director of Marketing for The Talbot on Granby, I've seen numerous Talbot residents utilize the rehab services of Beth Shalom. All spoke very highly of their care there. When my 91 year old father required rehab services after an 8 day stay at Sentara Obici, I thought of Beth Shalom. Frances Birshtein also mentioned Beth Shalom to me and highly recommended it. I am thankful we made the decision to trust Beth Shalom with care for my father.

In general, all the staff at every level was wonderful with my father. Having not been sick in the past, rehab was a new experience for him and he didn't know what to expect. My father was pleasantly surprised by their helpfulness and willingness to go above and beyond anything he asked for or needed.

Please pass on my gratitude to the staff on the Rehab unit, beginning with Dawn Ortiz, PT/OT, Nursing staff, as well as all line staff. While I was only there a few hours each day, my Dad complimented to me each time I saw him that the care was wonderful. Here are just a few of the people I know performed outstandingly. There likely were others but as I stated, I was only there each evening and weekend afternoons. I apologize for anyone I may have overlooked. I am confident that each staff member contributes in some way in order for the teamwork to be so noticeable and professional.

Patty – PT
Lori & Ann – OT
Jane Gardner
Katie Pisciotta
Katrina Goodwin
Alyssa Lewis
Kea Crippen
Azieb Gobebe
Nina T.
Armel

I extend my sincere thanks to you and the staff of Beth Shalom. The staff's kindness and compassion during a difficult time was much appreciated. From intake to discharge planning, care was superb!

Sincerely,



Susan Bixler